

Have you Attended before? Yes/No	Service offer you Comfort ? Yes/No	Male/Female	Age	Hear about Service	Comments
No	Yes	Female	Under 20	Friend or Family	I really like how it's laid out and the staff are wonderful and friendly. Bramcote is a really nice peaceful place to come and remember loved ones. Thank you!!
Yes	Yes	Female	Over 70	Local Free Paper	I can only say, I found peace on every visit I made to Bramcote Crematorium
Yes	Yes	Female	Over 70	Friend or Family	I always look forward to the service, gives me so much comfort. The staff always polite and helpful. The service is well prepared. Love the grounds, beautiful.
Yes	Yes	Female	51 to 70	At Bramcote Crematorium	The Service, staff, décor all top standard, grounds always immaculate.
Yes	Yes	Female	51 to 70	At Bramcote Crematorium	The December service will be too early. The elderly people who come will have problems getting here for that time.
Yes	Yes	Male	51 to 70	At Bramcote Crematorium	All spot on for me. Staff fantastic .
Yes	Yes	Female	51 to 70	Notice at Cemetery	Excellent all round.
Yes	Yes	Male	Over 70	Local Paper	Chapels, grounds and staff are always immaculate. A credit to both Broxtowe and Erewash Borough Council.
Yes	Yes	Female	51 to 70	Notice at Cemetery	Everything always looks lovely peaceful place to visit.
Yes	Yes	Female	51 to 70	Notice at Cemetery	Always looks nice, peaceful.
No	Yes	Female	20 to 30	Friend or Family	I thought the service was very lovely, particularly enjoyed Janine + Lyndsay singing especially "Lean on Me". It was very moving, everyone involved did a great job and the release of the balloons was a great finishing touch, thank you (loved Bill's poem).
No	Yes	Female	31 to 50	Friend or Family	Lovely service will be coming again many thanks.

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Yes	Yes	Male	Under 20	Friend or Family	It's a nice place to be and I liked the service it is peaceful and very well put together they spend a lot of time preparing it and everybody appreciates it.
No	Yes	Female	51 to 70	Friend or Family	Today has been so lovely thank you. It couldn't have been any better. I am really impressed and will definitely come for the Christmas service.
Yes	Yes	Female	Over 70	Notice at Cemetery	Perfect and peaceful crematorium.
Yes	Yes	Female	Over 70	Friend or Family	I think the staff and maintenance staff do a great job and I have never thought anything or seen anything bad to complain about.
Yes	Yes	Female	Under 20	Friend or Family	I like lighting the candle for my Grandad.
Yes	Yes	Male	Under 20	Friend or Family	Remembering my Grandad.
No	Yes	Female	20 to 30	Friend or Family	The service was really nice. The poems were all good and the lady who did the service and Andy were lovely and friendly. The singers were amazing.
Yes	Yes	Male	51 to 70	Friend or Family	Excellent service at Bramcote.
No	Yes	Female	51 to 70	Friend or Family	Service was lovely, very comforting grounds, chapel and facilities all very good.
No	Yes	Male	Over 70	At Bramcote Crematorium	Everything satisfactory. No complaints. Very pleasing overall. Well done.
No	Yes	Female	51 to 70	On line Ilkeston Life	Perfect.
Yes	Yes	Female	20 to 30	Friend or Family	Cheryl sounded a little robotic, two ladies on candle service were friendly to open service. Singers very good, much better than previous.
No	Yes	Female	31 to 50	Friend or Family	First time to this service. The staff are wonderful and I appreciated the opportunity to come to this service. The grounds, as usual beautifully maintained.

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Yes	No	Male	Over 70	At Bramcote Crematorium	I find everything very good, thank you for this service.
No	Yes	Female	Under 20	Friend or Family	A lovely, heart-warming service, thank you the singers were wonderful.
Yes	Yes	Male	Over 70	At Bramcote Crematorium	Your facilities are wonderful, thank you for the chance to go to the book room on the anniversary of my dear wife's passing.
Yes	Yes	Female	51 to 70	At Bramcote Crematorium	Always found the staff very understanding and really appreciate their time for arranging this for us. When we arrive I always enjoy the inspiring music however, miss the TV screen with the beautiful scene.
Yes	Yes	Male	Over 70	At Bramcote Crematorium	Always enjoyed the pictures on the TV screen; however these have not been on the last few times I have been to the service. Found them beautiful and inspiring.
No	Yes	Female	Over 70	At Bramcote Crematorium	It's a very calming and beautiful place, the flowers are nice, and the grounds are kept tidy well done a lovely service.
No	Yes	Female	51 to 70	At Bramcote Crematorium	I think the site is lovely. Everywhere is so well kept; flowers in chapels are so nice, gives brightness to sadness. Service was wonderful.
Yes	Yes	Female	20 to 30	Friend or Family	Cheryl, voice robotic, audience could be more involved. Singers better than before. Sally and Rebecca very friendly.
Yes	Yes	Male	51 to 70	At Bramcote Crematorium	No improvement necessary, always a first class service helpful smiling faces of officers I found very welcoming indeed, thank you once again.
Yes	Yes	Male	51 to 70	At Bramcote Crematorium	Chapels well decorated and maintained as are the grounds. The grounds are lovely and peaceful to walk around and sit, book of remembrance is lovely as is the electronic access. It would be nice to have an area in the book room to leave flowers/plants, as is quite a walk to the floral tribute area, especially for the elderly/ disabled.
Yes	Yes	Male	51 to 70	Bramcote Crem Website	Very valuable service as ever just a thought on children area seems just a bit bright in chapel, but does make it cheerful, a dash of colour would be nice.

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No	Yes	Female	Over 70	Bramcote Crem Website	Lovely well-kept grounds and chapel would appreciate area in book of remembrance area to leave flowers and plants. Possibly back of seating area. Like the Christmas tree at Christmas, why has the time changed for next service to 10:30 as we regularly go to church so this means we would not be able to attend, it's the 1st Sunday in advent we would have to make a choice.
No	Yes	Female	51 to 70	Friend or Family	Service was very wonderful really helps to give me peace of mind maintenance of the grounds are very lovely and staff.
Yes	Yes	Female	31 to 50	Friend or Family	Staff always welcoming and friendly.
Yes	Yes	Female	51 to 70	Friend or Family	The singers were excellent.
Yes	Yes	Female	31 to 50	Friend or Family	Really enjoyed the singers this time.
Yes	Yes	Male	51 to 70	Radio Derby	Excellent Service well presented.
Yes	Yes	Female	51 to 70	Erewash Magazine	Very calming atmosphere.
Yes	Yes	Female	Over 70	Friend or Family	When visit I always feel a calming effect.
Yes	Yes	Female	51 to 70	At Bramcote Crematorium	The chapel is decorated to give a clean and friendly chapel to offer you comfort during such a difficult time. Grounds are excellent, the staff are always helpful and friendly.
Yes	Yes	Female	51 to 70	Friend or Family	It is nice to have these services it gives peace and to form friendships with people who have lost someone so thank you very much to you all for giving your time.
Yes	Yes	Female	51 to 70	At Bramcote Crematorium	Keep up all the amazing hard work this place has changed for the better.

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Yes	Yes	Female	51 to 70	At Bramcote Crematorium	Facilities are good, and the staff are friendly and helpful. Décor in the chapel is peaceful; grounds are in need of upgrading with new grass as in places it is waterlog. I know we have has a lot of rain but still looks bare. Pleased the next service is in the morning.
No	Yes	Female	31 to 50	Erewash Magazine	Really nice place and well maintained a nice service.
Yes	Yes	Female	51 to 70	At Bramcote Crematorium	Enjoyed the service, singers were particularly good.
Yes	Yes	Male	Over 70	Notice at Cemetery	Good.
Yes	Yes	Female	20 to 30	Friend or Family	Very comforting, lovely surrounding always clean, lovely staff, welcoming.
Yes	Yes	Male	20 to 30	Friend or Family	Fantastic.
Yes	No	Female	Over 70	At Bramcote Crematorium	Both chapels are bright and not sombre grounds are great staff do a good job, keep up the good work.
No	Yes	Female	Over 70	Notice at Cemetery	This was my first service, it was lovely comforting and uplifting.

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Yes	Yes	Female	51 to 70	Friend or Family	We think the idea of a remembrance service brings comfort not only to those recently bereaved but those who have lost loved ones some time ago. It is sensitive to all denominations of religion or non-faith. Not sure why A W Lymns funeral directors participate as opposed to any other funeral directors could be seen as promoting their business. The grounds at Bramcote and surrounding buildings are kept extremely well and conducive to the purpose of a crematorium. We have always found the staff extremely courteous, helpful and above all respectful, we would not take a loved one to any other crematorium. A big thank you for doing such a wonderful caring job. The singers were great would have been good to see the words on TV. The song "Lean on Me" was fitting to end the service and very uplifting, we wanted to join.
Yes	Yes	Female	31 to 50	Friend or Family	The staff, as always where helpful and friendly. It was nice to be able to attend the chapel when not in a grieving state, and to be able to attend a service with a celebratory feel.
Yes	Yes	Female	31 to 50	At Bramcote Crematorium	The two lovely ladies on the candles were really friendly and polite and made this difficult time much easier. Singers were excellent. Also the lovely ladies on tea and coffee station.